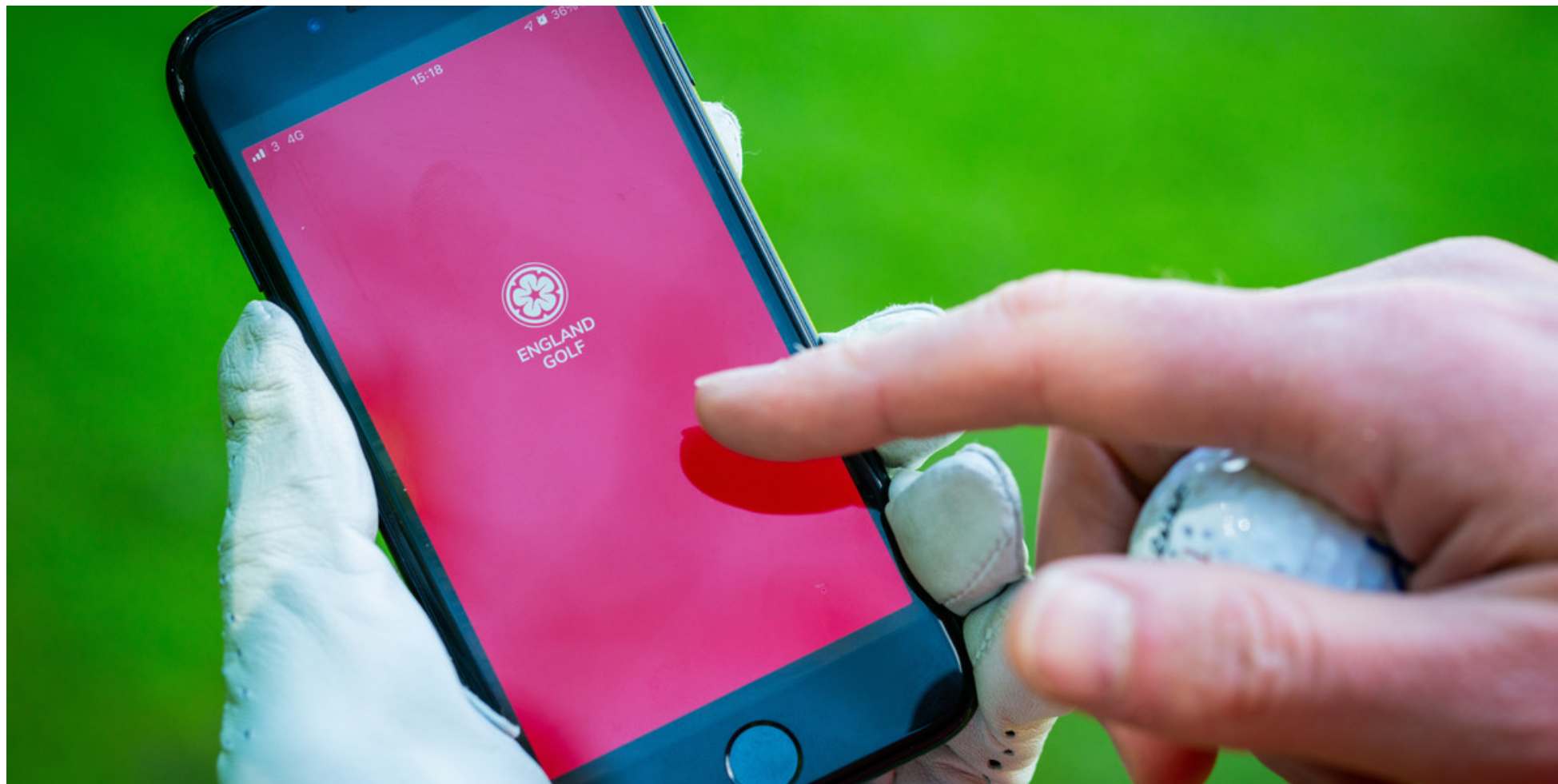




# Automation of penalty scores following creation of a score intent

12 NOV 2021

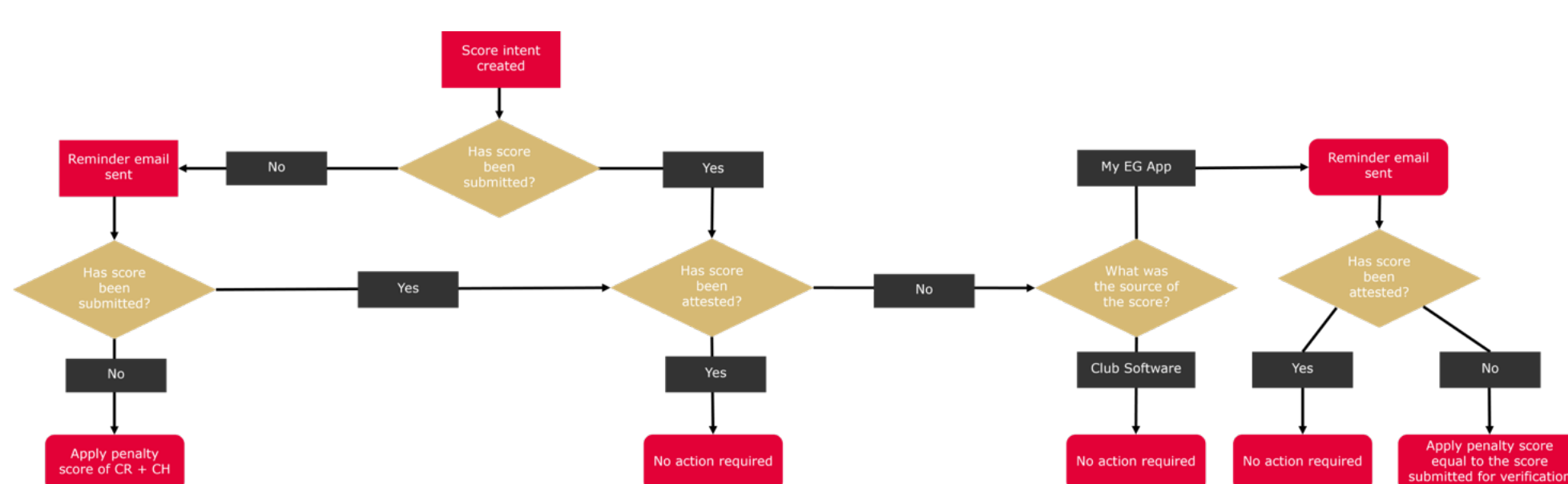
Since the launch of WHS, we have seen an increase in the number of general play score submissions by players and, in turn, an increase in the number of score intents that have not been satisfied.



While there are several reasons why score intents are not satisfied, it remains the player's responsibility to ensure that these are satisfied within the system, and the committee should act when this isn't carried out.

We are aware that this has caused an increase in workload for clubs and committees, and we believe we are able to provide a solution to relieve this burden on clubs. This will be achieved by applying some automation within the WHS system and providing committees with a report to help manage any adjustments or further action that may be required.

Below is a flow diagram to show how this will be processed and applied. Click or tap the image to zoom in.



Key points to note:

- Where a score has been submitted for verification by the MyEG app, we have the detail of the score submitted so we are able to use this score instead of creating a generic score of Course Rating + Course Handicap.
- If we can't identify the score – Course Rating + Course Handicap will be used as the penalty score.
- The process works for scores intents created by the MyEG app and the club software.
- Where score intents are created by the club software, the score must be submitted in the same way to satisfy the intent.
- As of 29 November, any unsatisfied score intent created before 1 November will be deleted as part of a score amnesty.

## What does this mean for the club handicap committee?

You will no longer have to track and chase players for non-submission of scores in general play. Where players fail to submit scores following automated reminder emails, an automatic penalty score will be applied.

As the committee you have full oversight of this, and reports will be provided for you to see which players have received automatic penalty scores. This will provide you with the ability to adjust or remove the score if required.

The committee can also identify players who pre-registered a round by the MyEG app but subsequently delete it. As part of this process, they are asked to provide a reason for deleting the score and it would be up to the committee to review the Delete Score Intent Report and review the reasons and, should it be required (not a valid reason), apply a penalty score. We would recommend Course Rating + Course Handicap unless the committee wish to apply something different.

## What does this mean for the players?

The player is now totally responsible for submitting their score once it has been pre-registered.

If they fail to do so without providing the committee with a valid reason, an automated penalty score will be applied.

Should a score be deleted after it has been registered, they will have to provide a reason for the deletion and its then up to the committee if they accept the reason or apply a penalty score.

Players should also be fully aware of their responsibilities:

- As well as following the Rules of Golf, players are expected to act with integrity by following the Rules of Handicapping and to refrain from using or circumventing the Rules of Handicapping for the purposes of gaining an unfair advantage.
- They are expected, when returning a score for handicap purposes, to have pre-registered that score as a general play score prior to play or ensured that they have entered any competition in the required manner.
- When returning a score, they are expected to complete the round and attempt to make the best score possible at each hole.
- Submit any pre-registered rounds or competition scores as soon as possible after the competition of play.
- Ensure that all rounds for handicap purposes follow the Rules of Golf and are played from a measured course.
- Ensure that they certify any scores submissions that they have witnessed as soon as possible.

Tags: [World Handicap System](#) [Club support](#) [Handicap & Rules](#)

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